



Standard industrial product - Includes exchange or factory repair at our option on lower power products, and on-site repair (parts & on-site time only) on higher power products as defined below. The warranty period starts from the date of shipment from Control Techniques (CT), unless otherwise specified. CT will provide ground shipment to the customer. The customer is responsible for returning the defective product to CT. Products that have not been used in accordance with the product manual, or that have been damaged due to unauthorized repairs will void the product warranty.

## **Warranty Policy**

### **General Warranty Terms & Conditions**

The following terms and conditions apply to all Control Techniques products. For terms and conditions that apply to a unique product group, refer to the product group section.

1. All warranty claims and/or on-site services are contingent upon receipt of a purchase order.
2. Products that have not been used in accordance with the product manual, or that have been damaged due to unauthorized repairs will void the product warranty.
3. The customer is responsible for returning defective products to CT. CT will provide ground shipment of repaired products back to the customer.
4. Authorized distributors receive an additional 6 months of warranty for non-legacy standard products listed in Table 1 to support inventory requirements.
5. Warranty coverage includes exchange or factory repair at our option on small products, and on-site repair on large products as defined in Table 1.
6. On site warranty includes actual site time only. Travel time and expenses are chargeable to the customer. Delays during the time on site that extend the service call, and are beyond the reasonable control of CT personnel, are considered chargeable.
7. Product repaired or replaced during the warranty period shall be covered for the remainder of the original warranty.
8. All other Control Techniques terms and conditions apply.



Table 1

Product	Models	Standard Warranty	Extended Warranty Available	Factory Repair or Exchange	On-Site and/or Parts
Commander C200, C300 (=< Frame Size 6)	Frame Size 1-6	2 Yr	+3 Yr	X	
Commander C200, C300 (=> Frame Size 7)	Frame Size 7-9	2 Yr	+3 Yr	X	X
Commander SK	All	2 Yr	-	X	
Commander SX	All	2 Yr	+3 Yr	X	
CTVue	All	2 Yr	-	X	
Digistart D2, D3	All	2 Yr	+3 Yr	X	
Digitax HD	All	2 Yr	+3 Yr	X	
Digitax ST	All	2 Yr	+3 Yr	X	
Epsilon Classic	All	1 Yr	-	X	
Epsilon EP	All	2 Yr	+3 Yr	X	
FXMP Field Regulators	All	2 Yr	+3 Yr	X	
MDS Series, FM modules	All	2 Yr	-	X	
Mentor MP (=< MP550A4)	25A to 550A	2 Yr	+3 Yr	X	
Mentor MP (=> MP550A4)	700A to 1850A	2 Yr	+3 Yr	X	X
Motors, FM, HD, MG, MH, NT, XV	All	2 Yr	-	X	
Powerdrive FX	All	2 Yr	-	X	
Powerdrive F300 (=< Frame Size 6)	Frame Size 1-6	2 Yr	+3 Yr	X	
Powerdrive F300 (=> Frame Size 7)	Frame Size 7-11	2 Yr	+3 Yr	X	X
Quantum MP (=< QMP210A4)	25A to 210A	2 Yr	+3 Yr	X	
Quantum MP (=> QMP350A4)	350A to 700A	2 Yr	+3 Yr	X	X
Unidrive M100-400, HS30 (=< Frame Size 6)	Frame Size 1-6	2 Yr	+3 Yr	X	
Unidrive M100-400 (=> Frame Size 7)	Frame Size 7-9	2 Yr	+3 Yr	X	X
Unidrive M600-700 HS70-72 (=< Frame Size 6)	Frame Size 3-6	2 Yr	+3 Yr	X	
Unidrive M600-700 (=> Frame Size 7)	Frame Size 7-11	2 Yr	+3 Yr	X	X
Unidrive M & F300 M000 Power Modules	All	2 Yr	+3 Yr	X	X
Unidrive M & F300 M000 Rectifiers	All	2 Yr	+3 Yr	X	
Large Package Unidrive M NEMA 12 Drives	All	2 Yr	+3Yr	X	X
Unidrive SPMA Series	All	2 Yr	-	X	X
Unidrive SPM/D, C & U Series	All	2 Yr	-	X	
Unidrive SP EZ	Frame Size 0-3	2 Yr	+3 Yr	X	
All Keypads, SM, SI, AI, CI, KI, MCi, MDX, CM, FM & SAFE-ENC-1 & 2 Modules		2 Yr	-	X	