

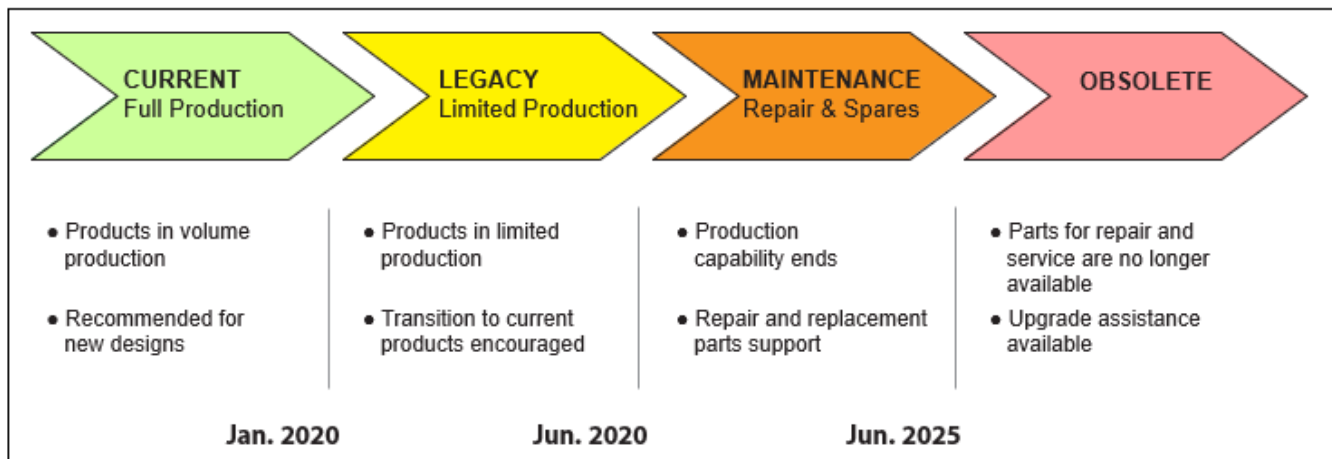
January 13, 2020

**KBMK and KBWK Product Life Cycle Update**

It is the ongoing goal of KB Electronics to provide product support that meets the needs of our customers. This includes developing new product technologies as well as supporting existing products. As technology cycles continue to get shorter, the commitment to provide long-term support of our customers’ installed population of drives is a key objective for the success and growth of our company and to ensure your success. The following points detail our ongoing plans to support the KBMK and KBWK products moving forward:

- The KBMK and KBWK were introduced in 2007 and 2013. Units are available to order through the end of June 2020.
- Effective July 2020, we will no longer be processing orders for these products. Please see the chart below for more lifecycle detail.
- Drive repairs will be available through June 2025, depending on the nature of the repair request and availability of components.
- The KBMA, KBWA, and Commander C200 are available as replacement drives for your existing applications.
- For assistance in migrating to the new products, please contact our applications engineering and technical support department.

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