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TECHNICAL BULLETIN

≻Advisory∢

www.mceinc.com

Reference Route to From Date Pages	 141 Modernization Manager/Service Manager MCE Technical Support Department (916/463-9200 then touch 6) May 21, 2007 3 				
Subject	IP address assignments on iView PC				
Equipment	iControl Product Line, iView	PC			
Description	 All iView PCs shipped with a interface must be fixed. Due extra IP address assigned to removed. To check for the problem: 1. From the iView desktop, 2. Click Network and Interrational Click Network Connection 4. Double Click LAN ETHE 	2 IP address ue to various o the LAN n click Start = net Connections RNET	ses assigned s network rel etwork interf > Control Par ions	to one network ated issues, the ace must be	
	Setwork Connections				
	🔇 Back = 🕥 - 🎓 🔎 Search 🎼 Folders 🔝 -				
	Address Network Connections	Туре	Status Device Na		
	Network Tasks Incoming Create a new Incoming Connections	Incoming P	No clients connected		
	Change Windows Firewall settings				
	Desable this network device Repair this connection Virtual Private Network	LAN or High-Speed Inter	Connected Intel(R) 83		
	Rename this connection Very status of this connection The Contessa The Contessa	Virtual Private Network [Disconnected WAN Minip		
	Change settings of this connection WAN Miniport (PPTP)	Virtual Private Network [Disconnected WAN Minip Disconnected WAN Minip		
	Other Places Image: Control Panel Image: Control Panel Image: Control Places Image: Control Places Image: Control Places				
	Details Concerted		8		





5. Click Properties

LAN ETHERNET Status	? 🛛
General Support	
Connection Status: Duration: Speed:	Connected 1 day 18:31:15 100.0 Mbps
Activity Sent —	Received
Packets: 402,487	527,240
Properties Disable	
	<u><u>C</u>lose</u>

6. Double-click Internet Protocol (TCP/IP)

🕹 LAN ETHERNET Properties 🔹 🤶 🔀					
General Advanced					
Connect using:					
Intel(R) 82540EM Based Network Co					
This connection uses the following items:					
🗹 🚚 QoS Packet Scheduler 📃 🔼					
🗹 🐨 Network Monitor Driver					
Internet Protocol (TCP/IP)					
Install Uninstall Properties					
Description					
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.					
 Show icon in notification area when connected ✓ Notify me when this connection has limited or no connectivity 					
OK Cancel					



7. Next Click Advanced

Internet Protocol (TCP/IP) Properties 🛛 🛛 🛛 🥐 🔀						
General						
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.						
Obtain an IP address automatically						
● Use the following IP address:						
IP address:	192 . 168 . 191 . 101					
Subnet mask:	255 . 255 . 255 . 0					
Default gateway:	192 . 168 . 191 . 254					
────────────────────────────────────	ddresses:					
Preferred DNS server:						
Alternate DNS server:						
	Advanced					
OK Cancel						

8. If you see two IP Addresses listed in the IP Addresses box and one is 192.168.193.XXX (where XXX is a number between 2-254) then click that address and then click remove. If not then go to step 11.

Advanced TCP/IP Settings
IP Settings DNS WINS Options
IP addjesses
IP address Subnet mask
192.168.193.2 255.255.255.0 192.168.191.101 255.255.255.0
<u>A</u> dd <u>E</u> dit Remo <u>v</u> e
Default gateways:
Gateway Metric
Add Edit Remove
✓ Automatic metric Interface metric:
OK Cancel



- 9. Click OK, OK, OK, Close and X.
- 10. Restart the iView PC.
- 11. If you only see one IP Address listed in the IP Addresses box then your PC is addressed properly and no further changes are required. Click OK, OK, OK, Close and X to get back to the desktop.
- **MCE Help** As always, should you require technical assistance on this or other issues:
 - Telephone 916/463-9200
 - Touch "6" for Technical Support
 - Refer to the reference number above