Corporate Headquarters	916.463.9200	local
11380 White Rock Road	916.463.9201	fax
Rancho Cordova, CA 95742-6522	916.463.9382	international

TECHNICAL BULLETIN

➤ *Advisory* ◄

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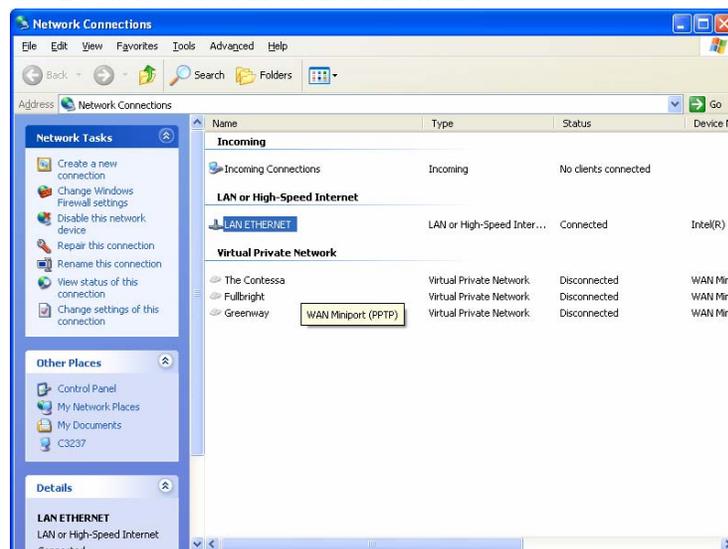| **Reference** | 141 |
Route to	**Modernization Manager/Service Manager**
From	MCE Technical Support Department (916/463-9200 then touch 6)
Date	May 21, 2007
Pages	3

Subject   **IP address assignments on iView PC**

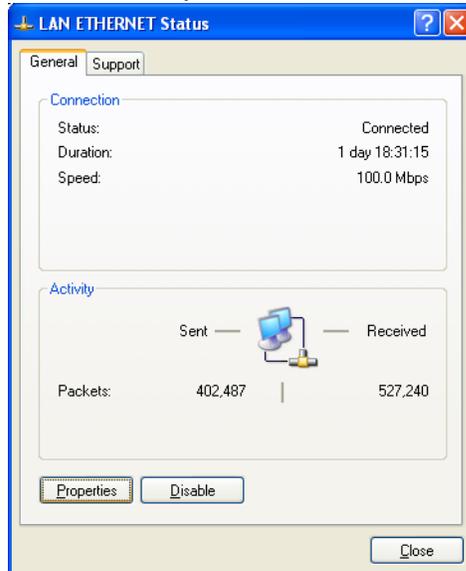**Equipment**   iControl Product Line, iView PC

Description   All iView PCs shipped with 2 IP addresses assigned to one network interface must be fixed.   Due to various network related issues, the extra IP address assigned to the LAN network interface must be removed.
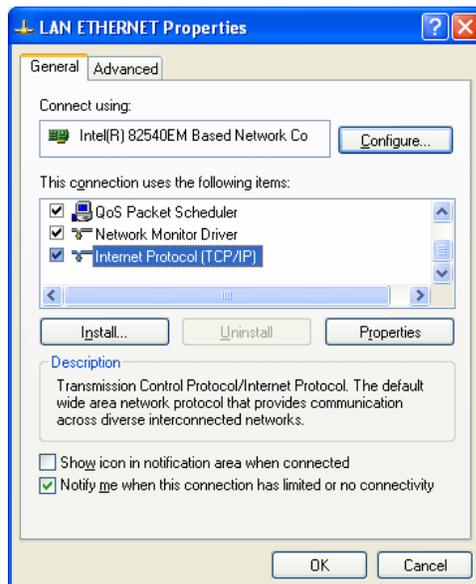
To check for the problem:

1. From the iView desktop, click Start > Control Panel
2. Click Network and Internet Connections
3. Click Network Connections
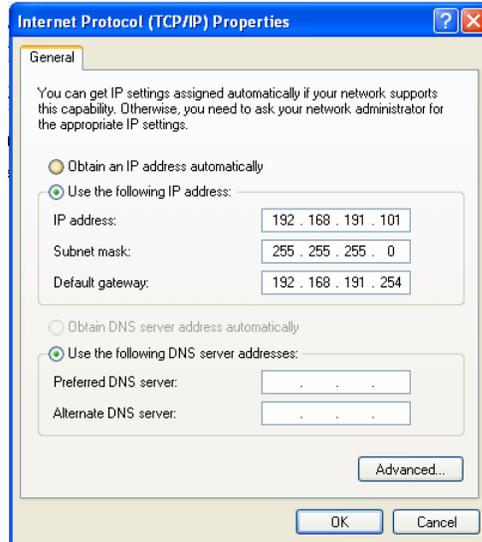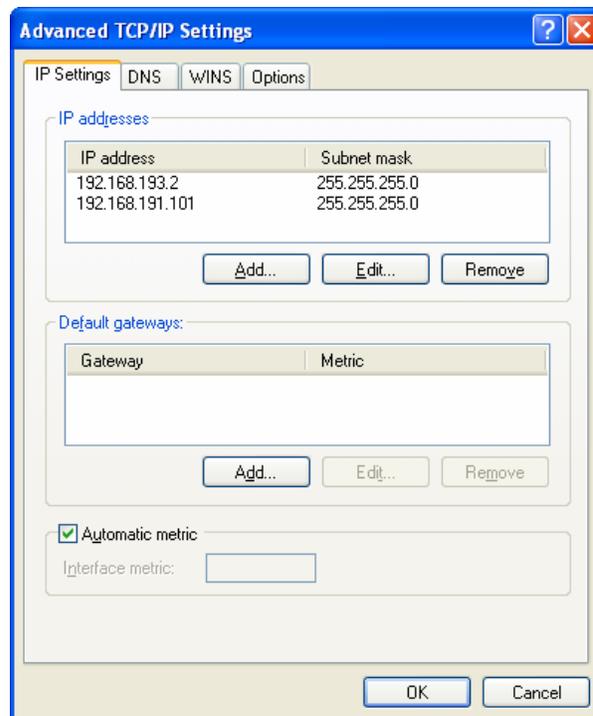4. Double Click LAN ETHERNET

5. Click Properties

6. Double-click Internet Protocol (TCP/IP)

7. Next Click Advanced

8. If you see two IP Addresses listed in the IP Addresses box and one is 192.168.193.XXX (where XXX is a number between 2-254) then click that address and then click remove. If not then go to step 11.

9. Click OK, OK, OK, Close and X.
10. Restart the iView PC.
11. If you only see one IP Address listed in the IP Addresses box then your PC is addressed properly and no further changes are required. Click OK, OK, OK, Close and X to get back to the desktop.

MCE Help   As always, should you require technical assistance on this or other issues:

- Telephone 916/463-9200
- Touch "6" for Technical Support
- **Refer to the reference number above**