

TECHNICAL BULLETIN

➤ *Advisory* ◀

Reference 144
Route to **Modernization Manager/Service Manager**
From MCE Technical Support Department, (916) 463-9200 then press 3
Date April 1, 2009
Pages 1

Subject **iBox Slide Switches**

Equipment All i Series Controllers

Description It has been brought to MCE's attention that in a limited number of iControl installations, the slide switches used on the iBoxes may not be operating consistently. After conducting a complete review and analysis of these slide switches, it has been determined in a small percentage of switches that the Teflon pusher inside these switches can become deformed on one side. This affects one of the two poles by not allowing it to make good contact, resulting in an inconsistent operation. In order to minimize this occurrence, MCE has developed a custom clip (jumper) kit which will share the common pins (center pins) of the switch together, greatly extending the life of the switch and/or the iBox.

Action If you are experiencing any problems with the slide switches as described above, please call MCE Technical Support for troubleshooting assistance. If the cause stated above has been confirmed, MCE will provide the necessary jumper kit including instructions.

MCE Help As always, should you require any additional technical assistance on this or any other issues; please call

- (916) 463-9200
- Press "3" for Technical Support
- **Refer to the reference number above**