



TECHNICAL BULLETIN

➤ *Advisory* ◀

www.nidecelevatorgroup.com/mce

Reference # 163

Route to: Service Managers/Account Managers

From: MCE Technical Support Department

Effective Date: April 15, 2024

Subject: Product Support Announcement for VVMC control systems

Equipment: VVMC-CL-PD-E, VVMC-CL-P-E, VVMC-SCRG-P, VVMC-SCR-PDM-E, VVMC-SCR-PM-E, VVMC-SCR-SM-E

Description: Motion Control Engineering has provided a high level of support for all vintages of VVMC control systems ranging from the mid 80's up to 2013. This level of support is becoming increasingly difficult as viable components/ subcomponents become increasingly difficult to procure. For this reason, active technical support on these products will come to an end and any request for support must be submitted via email, and consultation will be offered on a case-by-case basis.

Actions: Email mcehelp@nidec-mce.com with the controller data tag to check if your maintenance site is affected.

MCE Help: As always, should you require any additional technical assistance on this or if you wish to add your email for future technical bulletin advisories:

- **Email:** mcehelp@nidec-mce.com
- **Refer to the reference number above**