EASYREG SOFTWARE

TECHNICAL NOTE #3

Invalid expert password for new Easyreg releases

Date: 29/03/2016
Software: Easyreg
Version: 2.50 and above
Hardware: D510C
Firmware: all versions

Depending on the computer OS and Easyreg releases, the PC code may contain a space character leading to Expert password issue. In such situations, the expert password can be created with space character before and after the PC code.

An alternative solution consists in copying the PC code using the "copy code" button in a text file before sending it to Leroy Somer. This ensures that all the characters are included in the PC code (including space characters).