

## TECHNICAL SERVICE/START UP SERVICE

Refer to the rate table (Table 9) below for specific rates and conditions. Following are various stipulations pertaining to these rates.

1. Purchase of technical service / start-up service at the rates listed below entitles the customer to the services of a start-up engineer to:
  1. Visually inspect all equipment furnished on the covered purchase order to assure all such equipment is in proper condition to start and operate.
  2. Monitor the performance of the equipment to assure all U.S. MOTORS® brand equipment is operating within specs and is free from electrical and mechanical defects.
  3. Provide training on proper maintenance, lubrication, and operation of U.S. MOTORS® brand equipment.
2. The customer is to provide two (2) weeks notice when requesting start-up. In the event that the start-up cannot be completed due to any equipment not being ready for start-up, the customer will be charged for the entire trip, and additional authorization or a new purchase order will be required if subsequent trips are necessary.
3. In the event that technical service/start-up service cannot be completed due to warranty problems with U.S. MOTORS® brand equipment, the customer will not be charged for the time required to make corrections to such equipment. Should additional trips be required due to such warranty problems, the additional trips will be at our expense.
4. As a result of this purchase of technical service/start-up service, we assume no responsibility for work performed or equipment furnished by others, and extends no additional warranty

NOTE: Minimum billing for technical outside service work is \$300.00 net. (DOES NOT INCLUDE EXPENSES.)

**Table 9: Technical Service / Start-Up Service**

The price basis for outside field service by technical service personnel is time and material plus travel expense. Listed below are the prevailing rates and conditions that establish this price basis.

POLICY	RATE	CONDITIONS
Hourly service rate	\$1,280.00 per day	Up to 8 hours in any one normal work day between the hours of 7 A.M. and 6 P.M., Monday - Friday; includes incidental living expenses - except overnight.
Premium service rate	\$240.00 per hour	Overtime (excess of 8 hours/day) and work between 6 P.M. and 7 A.M. - up to 6 P.M. Saturday.
	\$320.00 per hour	Sundays, holidays, and after 6 P.M. Saturday.
Overnight rate	\$240.00 per night	Cover expenses associated with remaining in job-site area overnight - except travel.
Travel via company or personal vehicle	\$.47 auto/pickup charge per mile	Does not include travel time or overnight expense.
Travel via public transportation	At cost+10%	Includes air, railway, charter, car rentals, buses and taxis for personnel and equipment. Does not cover travel time.
Time en route	\$66.00 per hour	Total time en route from point of origin to job-site and return. Conditions same as those above for 'hourly service rate'.
Standby time	\$132.00 per hour	Includes "waiting" or "on call" at job-site. Conditions same as those above for 'hourly service rate'.
Holdover time	Same as service rates without premium additions	Covers time (other than service and standby) spent in job-site area in lieu of return to point of origin. This rate applies for any time and day of the week.
Parts, material, subcontracted service	At cost	Price per manufacturer's list price and applicable discount.
International service	Same as domestic rates listed above plus all applicable extensions of transportation, travel time, and expenses from the contiguous USA to the job-site. Payment for services shall be in US dollars. Refer to office for terms of payment when contracts are made directly with international customers.	

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